

# A DAY IN THE LIFE OF DCM



Together we can  
end homelessness  
in Wellington



7:30AM



The day begins with DCM workers making contact with people as part of a joint Street Outreach. Francis is encouraged to come in to DCM this morning.

EACH WEEK DCM WORKS WITH SOME 150 PEOPLE, SUPPORTING THEM TO MAKE DRAMATIC CHANGES IN THEIR LIVES.

Most of these meet the New Zealand definition of homelessness or are at risk of homelessness, so we work with them to find housing, access their correct benefit entitlements, manage their money, and connect with family and a range of health and other services.



8:00AM

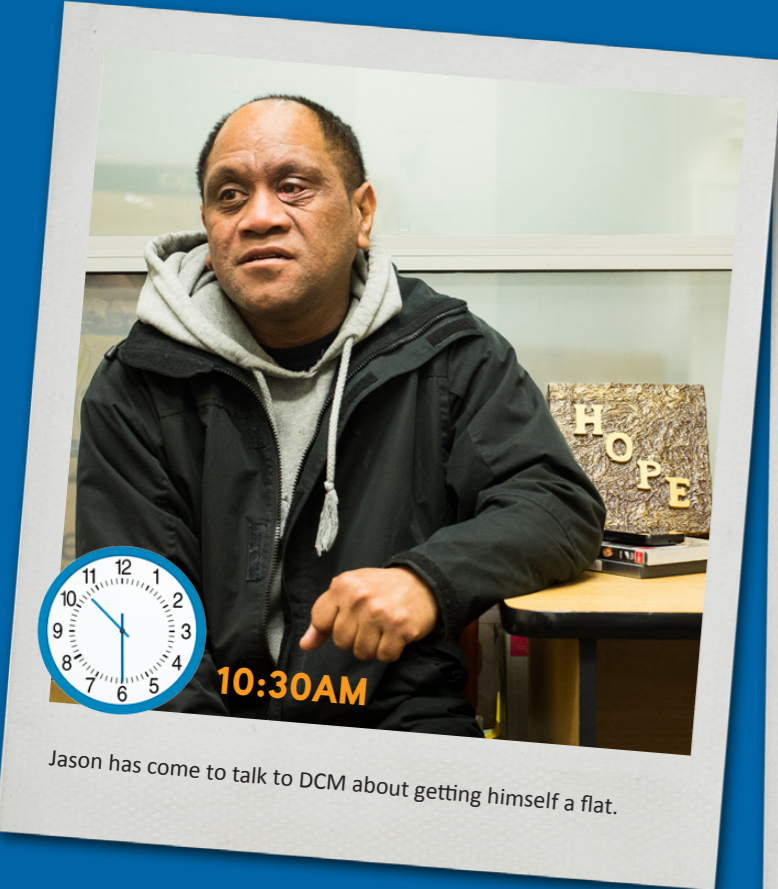


DJ's day begins with a visit to the Night Shelter, to deliver breakfast, check in with residents and liaise with Night Shelter staff.



10:00AM

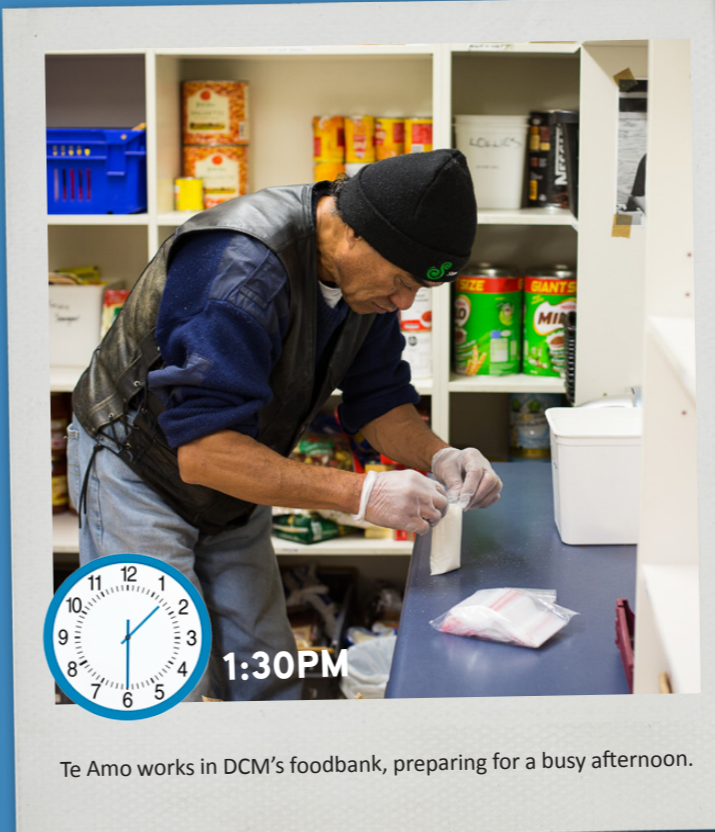
The doors open at DCM and the waiting room fills up.



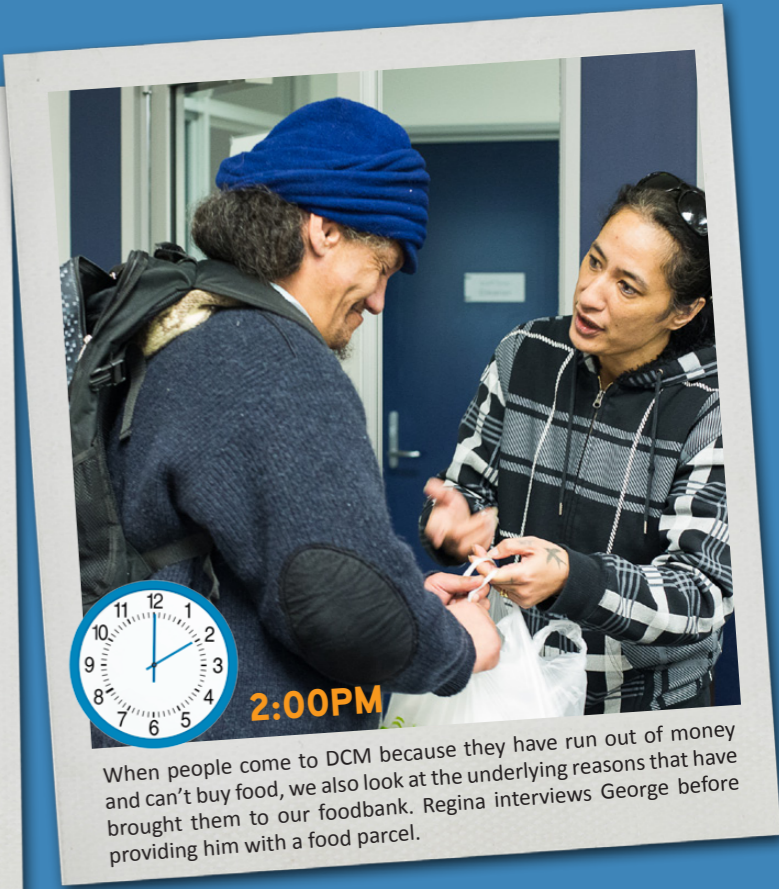
Jason has come to talk to DCM about getting himself a flat.



Peter talks to Alex about his budgeting and banking. He is one of around 100 people using DCM's Money Management programme.



Te Amo works in DCM's foodbank, preparing for a busy afternoon.



When people come to DCM because they have run out of money and can't buy food, we also look at the underlying reasons that have brought them to our foodbank. Regina interviews George before providing him with a food parcel.



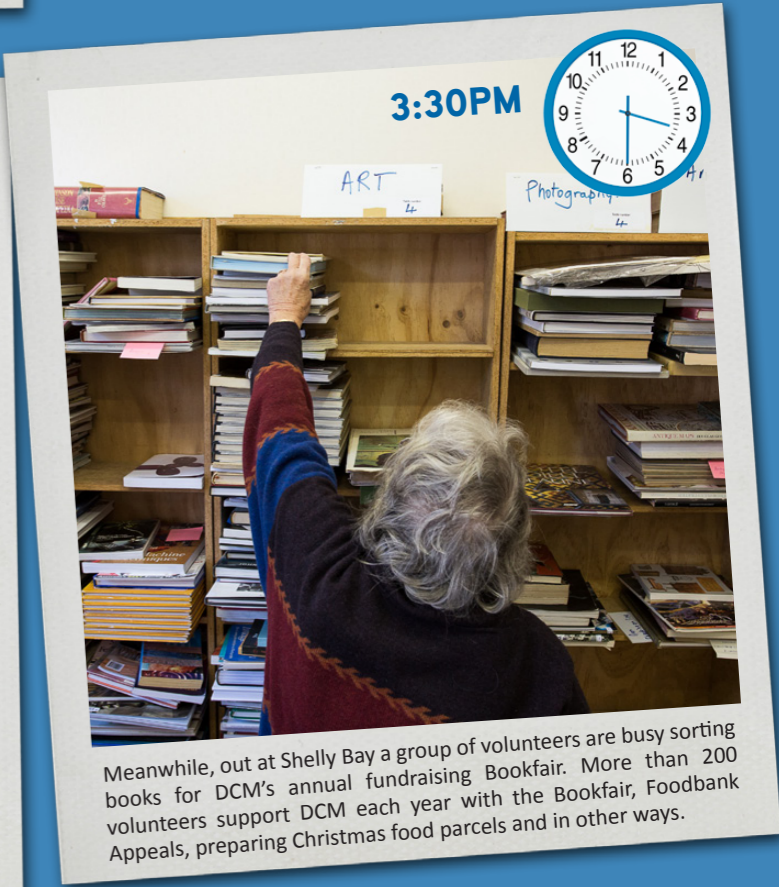
DJ assists Shannon with accessing his correct benefit entitlements.



Upstairs, Neavin leads our cultural programme, Tuku Atu – Tuku Mai.



The DCM Ukes Mataawaka practice for their next performance.



Meanwhile, out at Shelly Bay a group of volunteers are busy sorting books for DCM's annual fundraising Bookfair. More than 200 volunteers support DCM each year with the Bookfair, Foodbank Appeals, preparing Christmas food parcels and in other ways.



4:30PM



Alan and DJ head out on home visits to people who have recently been housed or who need support to sustain their tenancies.



5:30PM

In the evening, Stephanie and Michelle meet with dentist Graham Symes to plan for the new low-cost dental service at DCM.

"I felt as if I had no purpose in life, and I didn't care; but the staff at DCM were prepared to go out of their way to help me, and were very friendly. They helped me get back on a benefit and get my own place. I'm attending Alcoholics Anonymous and I haven't needed a food parcel or special grant in a long time."

Richard

"I was desperate to start a new life and was terrified to come and get support from your service, but everyone made me feel so welcome and there was no judgement. I knew that I did not want to live in this situation any more and I am so glad that I came to you guys. I am starting to find myself and enjoy things for me, simple pleasures like going to the library, walking to the beach, listening to the busker.... Waking and knowing that the day is all mine, cooking for myself and contacting old friends. I had lost all my confidence in myself and what you guys provided has been instrumental in me finding myself. Thank you from the bottom of my heart!"

Anon

"We achieve all that we do because of the expertise of our capable staff, the generosity of our many donors, funders, supporters and volunteers, and the great relationships we have with other agencies. I also want to acknowledge and honour the courage and perseverance of the people who pass through our lives and whose lives we have the privilege to touch."

Stephanie McIntyre  
Director, DCM

### Yes! I'd like to help DCM

- I would like to make a donation of \$.....
- Please debit \$ ..... from my credit card (details below)
- Please send me a bank authority for automatic payments

Name: .....

Address: .....

City: ..... Postcode: .....

Email address: .....

Credit card number:

Visa     Mastercard     American Express

Card expiry date: ..... / ..... / .....  
DD    MM    YYYY

Signature: .....

**Post to: DCM, PO Box 6133, Wellington 6141**

DCM has been active in the city of Wellington since 1969, firstly as Inner City Ministry, later as Downtown Community Ministry and more recently as DCM.

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